

## GETTING DOWN TO BUSINESS UTILIZING DATA STANDARDS

A Configurable Role-based CMS for APIs. Live demo of Spring-for-Spark, Solid Earth and FBS Demonstrate Standards-Driven UI of Choice at Scale

# SPEAKER

## **Matt Fowler | CEO**

BIO: Matt is a recovering commercial real estate appraiser, has a degree in Foreign Policy and is a partner in the most popular craft beer bar in Alabama (according to the readers at CraftBeer.com). He's been CEO of Solid Earth for 10 years and was co-founder of the company in 1998. Pre-RETS.

# **BIO PAGE**



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# The Vitals

Focused on Building High Value **Branded Consumer Portals** 

Based in Huntsville, AL

Patented Database Technology for combining MLS data into one dataset Home

About Photos

Videos

Posts

19 Years building online real estate database solutions

25 years building Automated Valuation Models

Formed a partnership with FBS in 2017 offering Spring to all 180,000 FlexMLS customers

Also building Spring-on-AMP with RPR and 4400 MLS subscribers





What are we here to talk about?

- Solid Earth developed and released a RESO "inspired" REST-API in 2011, the same year that FBS released the Spark API
- Since then, Solid Earth has focused on the front-end, FBS on the back-end
- In 2017 FBS and Solid Earth partnered to re-wire Spring to Spark
- This month Solid Earth has a new commitment for Spring-on-RPR/AMP

This presentation is a look at the FBS project, the obstacles and the benefits of operating in a fully integrated environment.









## **Role-Based Publishing**

Four Roles to Control Access, Search, Communication & Reporting:

- 1. Anonymous Consumers, not logged in
- 2. Buyers and Sellers Consumers Logged in
- 3. VOW Consumers Consumers tied to a member
- 4. Professional Users MLS Members
  - a. Agents
  - b. Office Managers
  - c. Brokers
  - d. MLS Admin











#### Dashboard

Your latest updates



#### **Listing Statistics**

View all analytics

| Search Engine | ine Collection Email Activ  | Activity  |   |  |  |   |
|---------------|-----------------------------|---|---|--|--|---|
| Views         | Impressions                 | Delivered   | Opened  | Leads  | Leads / Views %  | Collections   |
| 3678          | 3229                        | 0   | 0   | 0  | 0%   | 1   |
| 820           | 187                         | 0   | 0   | 0  | 0%   | 0   |
| 284           | 197                         | 0   | 0   | 0  | 0%   | 0   |
| 49            | 49                          | 0   | 0   | 0  | 0%   | 0   |
|               | Views<br>3678<br>820<br>284 | Views         Impressions           3678         3229           820         187           284         197 | Views         Impressions         Delivered           3678         3229         0           820         187         0           284         197         0 | Views         Impressions         Delivered         Opened           3678         3229         0         0           820         187         0         0           284         197         0         0 | Views         Impressions         Delivered         Opened         Leads           3678         3229         0         0         0           820         187         0         0         0           284         197         0         0         0 | Views         Impressions         Delivered         Opened         Leads / Views %           3678         3229         0         0         0         0%           820         187         0         0         0         0%           284         197         0         0         0         0% |





DETAIL & FOD 125 DENEDICT DOAD



| DFWRealEstatecom SEARCH LISTINGS FIND AN AGENT                                   | COLLECTIONS PROFESSIONAL SITE                       | Matt Fowler   | ~~  |
|--|---|---|---|
| Search by neighborhood   | J, city, zip, MLS ID#                               | SEARCH O ADVANCED   | MIBOR                                     |
|  |   |   | A SITE<br>Search                          |
| 1755 DOVE ROAD<br>Westlake, TX 76262 / Throop Charles M Surv<br>MLS ID# 13203772 | \$50,000,000<br>3 3/2 4 8273 \$6044/sqft<br>per set | ★ SAVE THIS LISTING 0   | Collections<br>Dashboard                  |
| Single Family<br>+ GET DIRECTIONS  |   |   | LISTINGS<br>Listing Analytics             |
| e Images III Map   | View Larger 0.0                                     | KELLER WILLIAMS REALTY<br>Office: (817) 329-8850  | LEADS<br>Lead Management                  |
| 31,51  |   | BARBARA PINITUSO<br>(817) 994-4650  | Lead Pools 1<br>Leads Report<br>Prospects |
|  |   | ASHLEY PANTUSO  | Office Settings                           |
|  |   | CONTACT THE LISTING AGENT Phone Number Any e  | Settings<br>Downstream IDX<br>Logout      |
| The second   |   | Hi, I'd like some more information about 1755<br>Dove Road, Westlake, TX 76262. Thanks! |   |
|  | 1/25  | SDIQ MESSAGE  | 4   |
|  |   |   |   |

| Dashboard<br>Your latest updates |        |             |        |                  |                |        |          |                 |               |
|----------------------------------|--------|-------------|--------|------------------|----------------|--------|----------|-----------------|---------------|
| Listing Statistics               | Visits | Search      |        |                  | Collection Ema | 11     | Activity |                 | View all ana! |
|                                  | Views  | Impressions | Clicks | Clicks / Impr. % | Delivered      | Opened | Leads    | Leads / Views % | Collections   |
| 10971 E 650 N Rd                 | 214    | 8172        | 184    | 2.3%             | 2              | 1      | 0        | 0%              | 5             |
| 3514 MacArthur Ln                | 21     | 1430        | 20     | 1.4%             | 0              | O      | 0        | 0%              | 1             |
|                                  |        |             |        |                  |                |        |          |                 |               |
| 6477 Hunters Green Pl            | 29     | 1408        | 19     | 1.3%             | 0              | 0      | 0        | 0%              | 1             |

Referral Stats There are no available stats

oming Leads Michael P Scorr requested information about 6477 Hunters Green Place, Indianapolis, IN 46278

#### Inventory Snapshot

|              | MoM              |           |                  |           | YoY               |           |           |        |
|--------------|------------------|-----------|------------------|-----------|-------------------|-----------|-----------|--------|
|              | Dec 2015         |           | Dec 2014         |           | YTD, 2016         |           | YTD, 2015 |        |
|              | Sum              | Avg \$    | Sum              | Avg \$    | Sum               | Avg \$    | Sum       | Avg \$ |
| Closed       | \$424,200<br>(3) | \$141,400 | \$0<br>(0)       | \$0<br>   | \$0<br>(0)        | \$0<br>   |           |        |
| Active       | \$137,800<br>(3) | \$45,933  | \$0<br>(0)       | \$0       | \$0<br>(0)        | \$0       |           |        |
| Expired      | \$345,900<br>(1) | \$345,900 | \$89,400<br>(1)  | \$89,400  | <b>\$0</b><br>(0) | \$0       |           |        |
| Pending      | \$0<br>(0)       | \$0       | \$243,800<br>(2) | \$121,900 | \$0<br>(0)        | \$0<br>   |           |        |
| Closed (Old) | \$0<br>(0)       | \$0       | \$0<br>(0)       | \$0       | \$255,900<br>(2)  | \$127,950 |           |        |

DETAILS SCHOOLS AREA PROFILE VIRTUAL TOUR 1

DETAILS FOR 1755 DOVE ROAD

INVESTMENT CALCULATOR BY PLANWISE

#### **Office Settings**

Manage the settings for your offices

Exclude selected agent

| ad Pools                          |  |
|-----------------------------------|--|
| Leads should expire after         | 72 hours   |
| Agents must wait                  | 1 hours before claiming another office lead  |
|                                   | This timer prevents agents from claiming too many leads at once.   |
| Leads e-mail override:            | Enable   |
|                                   | Lead e-mail address override   |
|                                   | If enabled, this option will send all leads in this office directly to the email supplied. The<br>lead's contact information will be listed directly in the email, and the Leads Pool and Le<br>Management sections will be hidden for all agents in the office. |
| Office pool reminder email        | □Enable  |
| override:                         | Lead e-mail address override   |
|                                   | A daily reminder email is sent to all brokers in the office if there are unclaimed leads in<br>the office pool. To direct this email to specific addresses, enable this feature and enter<br>the desired addresses separated by a comma.                         |
| eep Links<br>Deep Link URL format |  |
|                                   |  |
|                                   |  |
| Pro IID                           | <pre>ito-create URLs on listing pages. The available tags include {agentfname},<br/>eid}, {agentid}, and {mlsid}.</pre>  |
| (agent thame), (office            | eru), (agentru), and (mistu).  |
|                                   |  |

Brokers set how many minutes listing agents have to claim the lead...

... and how many minutes they have to wait to clain a second one...

...or override the system altogether by providing a parser address...

...and then choose which agents can see the UnClaimed Leads.



Leads come to the listing agent, and fails over to the Office Leads tab...

#### Lead Pools

Power Tip: Click "Claim Lead" to accept the lead and move it over to the Lead Management page. To manage your leads, click Lead Management from the menu.

| My Leads      | Office Leads 1  |           |            |              |            |
|---------------|---|-----------|------------|--------------|------------|
| Name          | Property  | Price     | Submitted  |              |            |
| Steven Milews | 38 Pond Way , Staten Island, NY 10303           ski         1 bath, 2 bed, 872 sqft           1111136 | \$169,000 | 2017-06-06 | View Details | Claim Lead |

#### Dashboard

Your latest updates



Members see a dashboard with information specifically tailored to their listings and their leads.

#### Listing Statistics View all analytics Search Engine **Collection Email** Activity Views Impressions Delivered Opened Leads Leads / Views % Collections 1350 Sugar Maple Rd 9759 8912 0 0 0 0% 0 0 **13 Prospect St** 5644 5897 0 0 0% 0 1285 Manns Hill Rd 5718 5118 0 0 0 0% 1 5652 5153 0 0 0 0 2 Morey Rd 0% 129 West Glauchester Rd 6033 3904 0 0 0 0% 21

#### **Referral Stats**

| Referrer              | Count |
|-----------------------|-------|
| www.neren.com         | 1051  |
| m.facebook.com        | 87    |
| www.google.com        | 4     |
| l.facebook.com        | 3     |
| t.co                  | 2     |
| com.google.android.gm | 2     |
| Im.facebook.com       | 1     |

#### Incoming Leads

You have no new leads



So that's Basically how Spring works.

Since all the queries and references were signed to consume RESO API data, switching from the Spring API to the Spark API, or the RPR/AMP API is not that hard.

It's not Plug and Play, but its getting there.

This is an example of how the new system is working on a live site.











TOTTENVILLE / STATEN ISLAND DETACHED 2 FAMILY ON 52 X 144 LOT. HOME FEATURES 4 BEDROOMS IN OWNERS APT W/ FINISHED BASEMENT & A FULLY



#### UPGRADE YOUR ACCOUNT GET PROFESSIONAL STATUS

Account My Home My Agent Upgrade

#### DO YOU HAVE AN AGENT CODE?

If you have an Agent Code shared with you by a local real estate professional, you can enter it below to instantly connect with that agent.

Enter Code 2016092219245296899( Submit

#### DON'T HAVE AN AGENT CODE?

Search for a local agent



## TERMS AND CONDITIONS

Cancel

By entering this Agent Code and complying to these Terms and Conditions, you are agreeing to communicate solely with the agent **Solid Earth** through this website. All listing inquiries will be sent to **Solid Earth**. If at any time, you want to disassociate yourself with this agent, or change agents, you may be do so through your Profile.

# STATEN ISLAND BOARD OF REALTORS®

## **TERMS & CONDITIONS**

Last Update: November 26, 2013

Yes, I agree to the Terms and Conditions.





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| Name               | Portal                | Phone          | E-mail                         | Listings to Approve | Listings | Last Ma             | itch     |         |
| Roger Anderson1    | OFF                   |                | randerson+199@solide<br>.com   | earth 0             | 0        |                     |          |         |





Lets try that live, for the first time here on live TV.

siborsparkstaging.solidearth.com





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So now, all 180 FBS Cities, and coming this Spring two new RPR/AMP cities, will have API-driven, Standards-inspired **Content Management** Systems from Solid Farth.



Present valuable analytics to clients on your terms, in your environment.

### MLS partners, their pusiness is our business.

Solid Earth is a proven B2B provider of innovative technology to the real estate

From fully functional MLS systems to individual tools for brokers, we're The Clear Alternative, because we are your partner, not just your vendor.

Just ask any of our clients.

#### Spring is a new season of client collaboration.



Built for any need. Spring is powerful enough to serve an entire market as MLS, as a public portal, or even broker-by-broker.



Always evolving Your system is constantly improving. We never rest as we add functionality to keep you on the cutting edge.



We're a keeper.

Once selected, we rarely get replaced. Why? Because we put you first, always. They all say it, but we do it. You'll see.

# **QUESTIONS?**



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# THANK YOU EVERYONE

