

RESO Workgroup Community

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Why... what's broken?



- Disparate work areas

- reso.org
 - General information
- Google Groups
 - Workgroup conversations
- Google Drive (f.n.a. Google Docs)
 - File creation, maintenance, and storage
- Confluence
 - Standard Document drafting, commenting, and storage

Goals

1. **One easy to remember** starting point - **reso.org**
2. **One place** to access **all** Workgroup activity
3. **Consistent** work **environment** across **all** Workgroups
4. **Robust** documentation 'editor' **with commenting**
5. **Easy to use tool** for conversation & file access

Selection Process

Requirements

- Document Management
- Site Publishing and Customization
- Project Management
- Collaboration Tools
- Security
- Device Accessibility
- Product Support
- Price



Selection Process (cont'd)

- Surveyed Workgroup Participants
- 36% Responded (32/90)
- 22 Products Identified
- 6 Made the Short List
 - Confluence
 - Cynapse
 - Glasscubes
 - Group Camp Project
 - Yammer
 - Bitrix24



Confluence Fit the Bill

Currently only using 5% of Confluence capabilities

- Document Management

- No other product came even close to comparing
- Already being used for Standard document

Who knew it also had

- Site Customization

- Different look and feel for Standard creation and Workgroup activities

- Collaboration Tools

- Same ease of communication as Google Groups 'topics'
- Google gadget support to link to historical information

- Price

- RESO already has group license

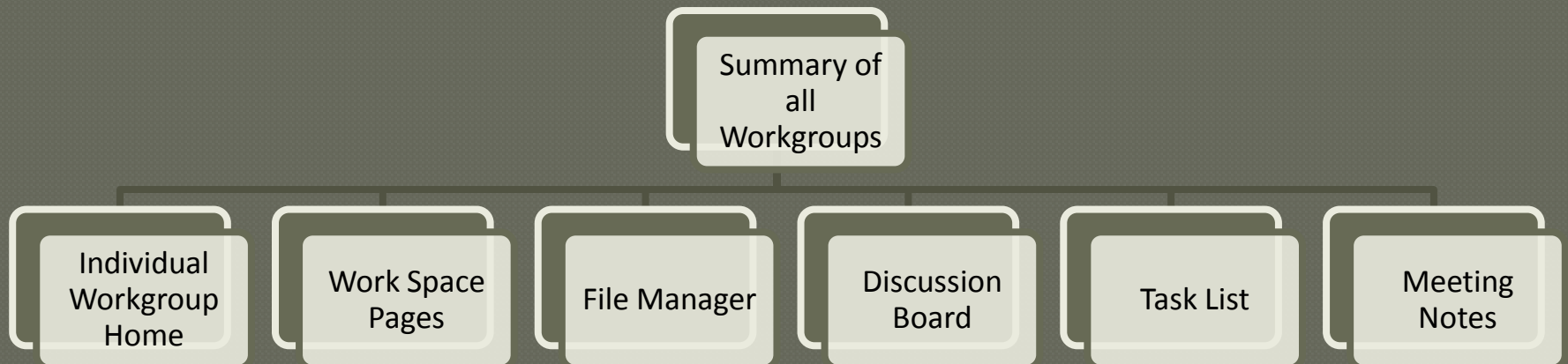
Goals 1 & 2

One easy to remember starting point
One place to access all Workgroup activity



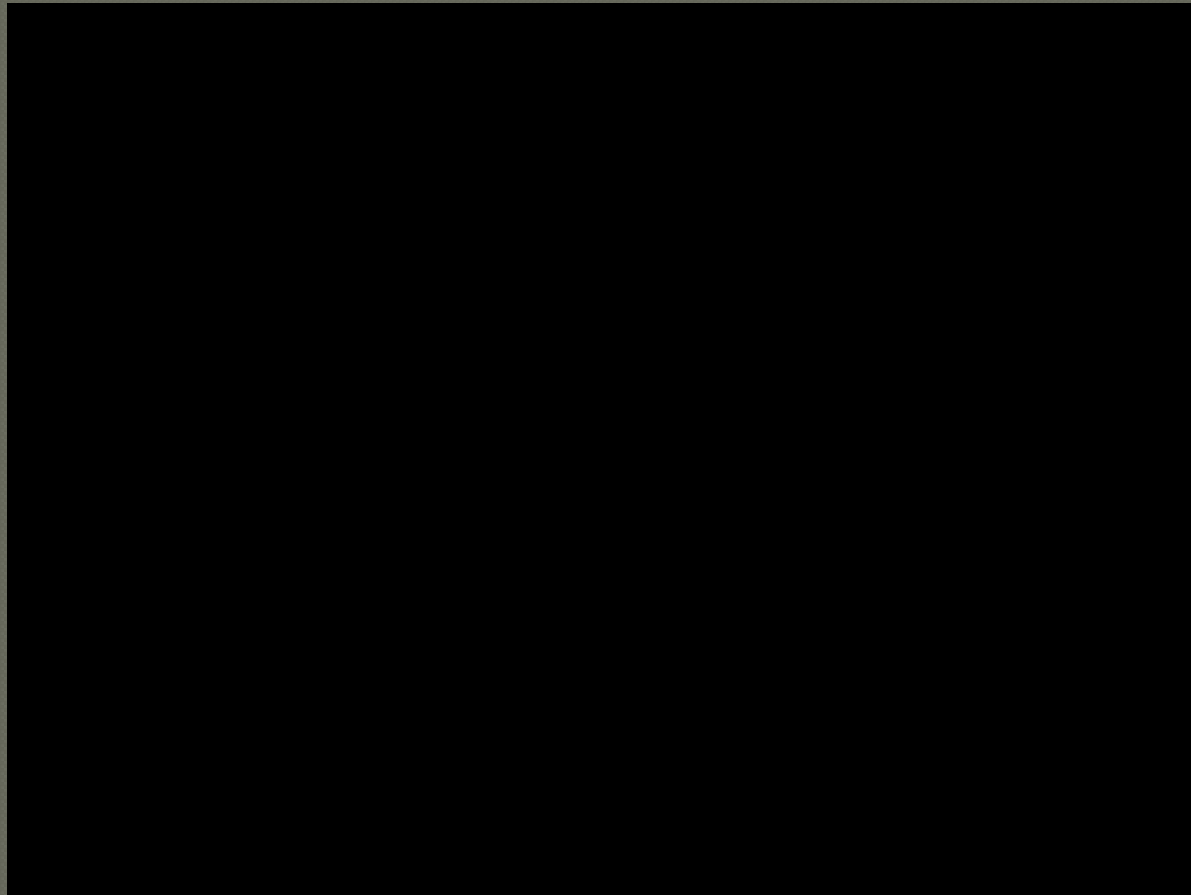
Goal 3

Consistent work environment across all Workgroups



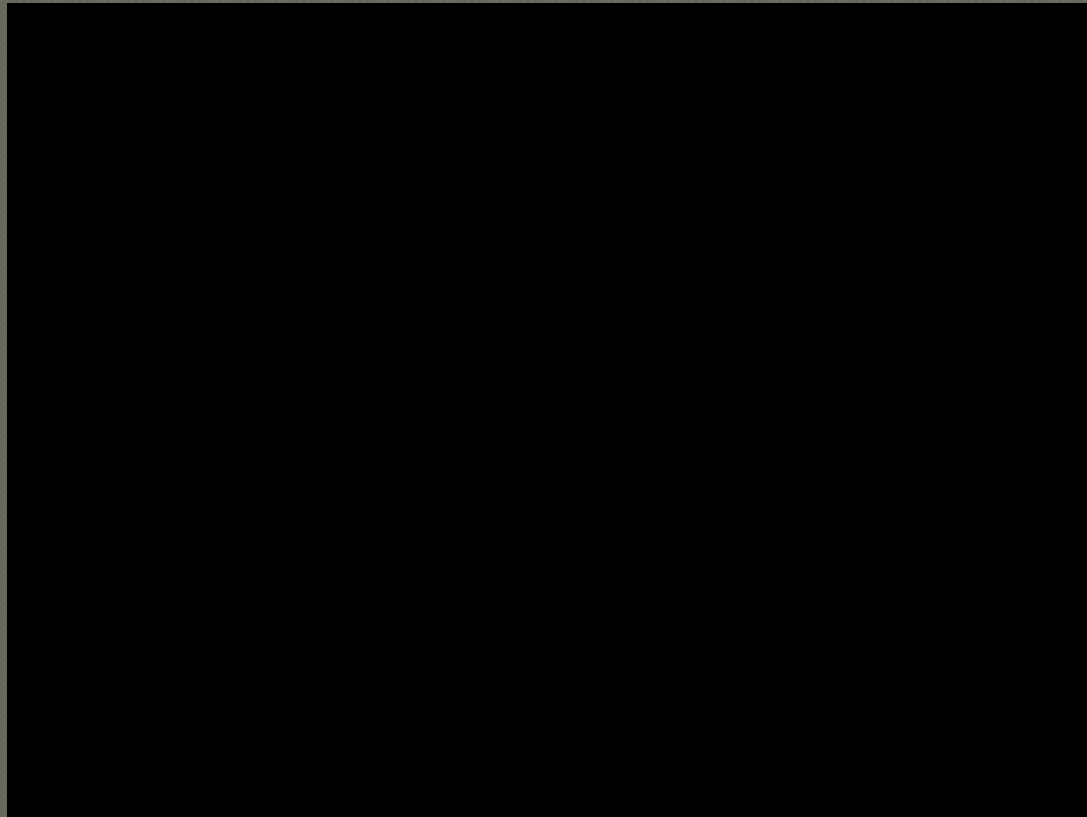
Goal 4

Robust documentation 'editor' with commenting



Goal 5

Clean and easy to use user interface to organize conversations and files



Feature/Benefit Summary

- ◉ Combines disparate work areas into one **Community**
- ◉ **One** easy starting point for **access** to **everything**
- ◉ Adapted to fit RESOs needs
- ◉ **Customized** RESO and Workgroup Dashboards
- ◉ **Consistent** Workgroup environments
- ◉ All RESO **members** will have **access** to **ALL** Workgroup areas

Feature/Benefit Summary

- ⦿ Enhances and **reinforces collaboration** – no more discussion silos
- ⦿ **Simple** and effective **searching** for allowed documents and Discussion Board topics
- ⦿ Robust documentation **editor with commenting**
- ⦿ **Quick** and consistent **access** to Workgroup status and meeting notes

Should we proceed with implementing Confluence?

