Certification and Compliance Program and Policy

September 2012
Certification and Compliance

- Certification Program
- Compliance Testing
- License Agreement
- Reporting
- Business Processes
Certification and Compliance Governance

- The Certification and Compliance are managed through RETS workgroups.
  - The Certification Workgroup focused on the Business side of the Certification Program
  - The Compliance Testing Workgroup develops and manages the tools for Compliance Testing

- Membership in these workgroups are open to all RESO Members, as is participation in its deliberations and voting.
- Both have been dormant workgroups

- A Committee of the Board of Directors has been formed to bootstrap the process again
What is Certified

- **Client**
  - A Client is a system which retrieves information from a RETS Server. The Compliance testing process validates that the Client interacts with a Server according to the standard.

- **Server**
  - A Server is a system that hosts data to be served to Clients via RETS transactions. A Server is deemed to be Certified if it has passed all required tests.

- **Site (MLS)**
  - A site is defined as a specific installation of a RETS Server. Since RETS Servers provide a significant amount of configurability, each Site also needs to be tested.
Reporting Testing Results

- The Compliance Testing tool will provide detailed reports of the results of the tests performed
- These reports will form the basis of the Certification Report Card
  - Represents the official results of Compliance testing
  - Indicate which optional tests were passed
  - Include details such as the number of fields returned
- Systems passing The Compliance test will be posted on the RETS.org web site
  - Only systems that pass the mandatory tests will be listed on the web site
  - Systems that are still testing or have failed are not listed
Existing RETS.org site

Compliant Servers

As of June 2009, there will be a new set of compliance requirements. This list, in its current state, is not necessarily reflective of server software compliance. Please ask your server software vendor/developer about future compliance testing and what it means for the implemented software.

<table>
<thead>
<tr>
<th>rets-compliance : server-vendor</th>
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<tbody>
<tr>
<td><strong>Product Name</strong></td>
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<tr>
<td>CornerStone</td>
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<td>RETSQ</td>
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<td>Vantase</td>
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Why are we publishing results?

- ‘RETS Compatible’ means very little today
- Need black and white, objective, transparent method to communicate the Certification status of a server, Client or Site
- Reduce support and implementation costs
  - MLSs can implement policies stating they will only support Certified Clients
  - Vendors can avoid Sites that are not certified
- If a dispute arises between a Server and Client, the Certification status should be validated. If either system is not certified, then the first step in the process is to get both systems certified
RETS Trademark License Agreement

- All systems that pass the required levels for RETS Certification are allowed to execute the RETS Trademark License Agreement.
- The License Agreement allows a company to use the RETS Certified logo in conjunction with the product marketing and support materials.
- Membership in RESO does NOT grant firms the right to use the RETS Certified Logo.
- Firms that are not members of RESO can get their products Certified.
- RETS and RESO logos can only be used with a Trademark License Agreement.
RETS and RESO Logos

- Company is a Charter Member
  - Cannot be used for products

- Company is a Member
  - Cannot be used for products

- A specific product is certified

- Logo for use only be RESO
Re-certification

- Systems are required to insure continued compatibility with the standard. Certification is an ongoing obligation.

- New Versions of the RETS Specification
  - Systems need to be re-certified for new Major versions of RETS
  - Systems have 12 months after approval date of the Version, or 12 months after the availability date of the Certification Testing tool
  - Re-Certification notices will be issued as new versions of RETS are approved

- New Versions of Clients and Servers
  - New Major versions of Servers and Clients need to be re-certified

- Changes to Sites
  - Major changes to Sites metadata will need to be re-certified
Certification Fees

- Certification Fees will apply to Servers, Clients and Sites
- RESO members will receive discounted fees
- Re-certification will be discounted
- The BOD is still reviewing the business model

Bottom Line – Need to generate enough revenue to fund the process